

The Client

Specialized mortgage solution provider in US

Industry

Financial Services

Overview

Traditionally the client was using software applications that helped in loan origination and credit assessment requirements. But the client is looking to overhaul their practices – by automating the process - to increase efficiency, decision speed, and to enhance their customer experience.

Business Challenge

A mortgage solutions specialist needed to increase the efficiency of its loan evaluation and delivery process.

Our Approach:

Built a comprehensive solution for managing all activities related to the appraisal order, review, and secondary appraisal submission:

- Connect all AMCs to fetch respective loan documents.
- Integrate with existing systems to check for existing reports & consistency of the data.
- If new, update the same.
- Validating information gathered and undertaking risk rating.

Outcomes

- ✓ Reduced time to process loan applications.
- ✓ Auto validation of data and reduced risk due to errors.
- ✓ Better informed underwriters.
- ✓ Accurate classification, assembly, and data extraction Improved customer satisfaction

